



MedStar Health

Obtaining a scooter.

A guide for patients and physicians

MedStar Health **no longer provides scooters** within our Seating Clinic. This guide will help assist you in the process, involving your doctor and a durable medical company.

For Patients:

1. Contact a durable medical equipment (DME) company to ensure they accept your insurance
 - a. **Family Medical:** P: 240-685-1965
 - b. **Eagle Medical:** P: 202-639-0250
2. Schedule a **“mobility face-to-face evaluation”** with your doctor
 - a. A scooter evaluation must be the **sole** purpose of this appointment
 - b. Bring this document to the appointment (**DO NOT** drop off)

For Physicians:

1. Must be an **in person face-to-face evaluation**
 - a. Conducted by an MD, DO, DPM (PA, NP, or CNS must be co-signed by an MD or DO)
2. Include **ALL** the documented information below in patient's medical record:

Note: Payers will deny patients' need for scooter if information is missing.

- a. Reason for visit: “Mobility examination”
- b. Current condition, height/weight, and past medical history (including falls)
- c. Pertinent physical examination that clearly describes the patient's mobility need in their **home**
- d. Cardiopulmonary exam
- e. Type of equipment recommended (scooter) and why a walker/manual wheelchair will not meet the in-home mobility needs
- f. Support significant mobility impairment within the home only and identify how your client's ADLs are impacted—be specific
- g. Manual muscle testing for upper body/lower body, balance and coordination
- h. Include a prescription for a scooter, plus the medical record from face-to-face evaluation

Note: Signature and date stamps are not allowed.